



Put an effective  
communications  
system at the  
**heart of your  
business**

with  
**Complete  
Phone in  
a Box!**

Discover a fully-featured,  
adaptable hosted phone  
system that gives you  
complete control of your  
telecoms and grows  
comfortably with your  
business.

03456 885 122  
[www.connect-it.co](http://www.connect-it.co)



**Connect-it:** First class service for less than a First class stamp!



**Complete Phone in a Box** is a hosted phone service that provides you with the equipment, call bundle, management portal and backup facilities you need to run your business successfully. From handsets with all the key business features to online portals that give you a complete overview of all call activity, Complete Phone in a Box drives productivity and cost management throughout your business.

**Connect-it**

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## Complete Phone in a Box

### What can Complete Phone in a Box do for your business?

- Be "in the office" wherever you are: user licences mean that you are not tied to specific locations. The flexibility of Complete Phone in a Box means that remote or home-based workers can function as effectively as if they were on site
- Includes your choice of call bundle for local, national and mobile calls
- Intelligent call routing minimises the danger of missing calls and provides cover at other locations or via a mobile
- Disaster recovery plans ensure you are never out of reach: calls are automatically diverted to an alternative number (e.g. your mobile)
- Phone features include multiple concurrent calls (so no-one has to hear the engaged tone), conference calling and full displays for effective call management
- As the business expands, adding new users is simplicity itself – no need to consider additional telephone lines or expensive on-site PBX equipment
- Plug & play functionality means phones can be moved to different locations and will operate instantly when connected to a broadband service
- Reduce call costs on UK and international calls; calling UK numbers when abroad can be done without incurring international dialling charges

### Call service options include

- A range of handsets with features including conference calling, group pickup, multiple concurrent call traffic
- Auto attendant and music on hold functions
- Call recording and cloud-based archiving
- Voicemail with messages sent as email attachments for instant retrieval
- Online dashboards show up-to-date call traffic that gives managers a clear view of call handling.
  - missed calls
  - unanswered calls
  - time taken to answer



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