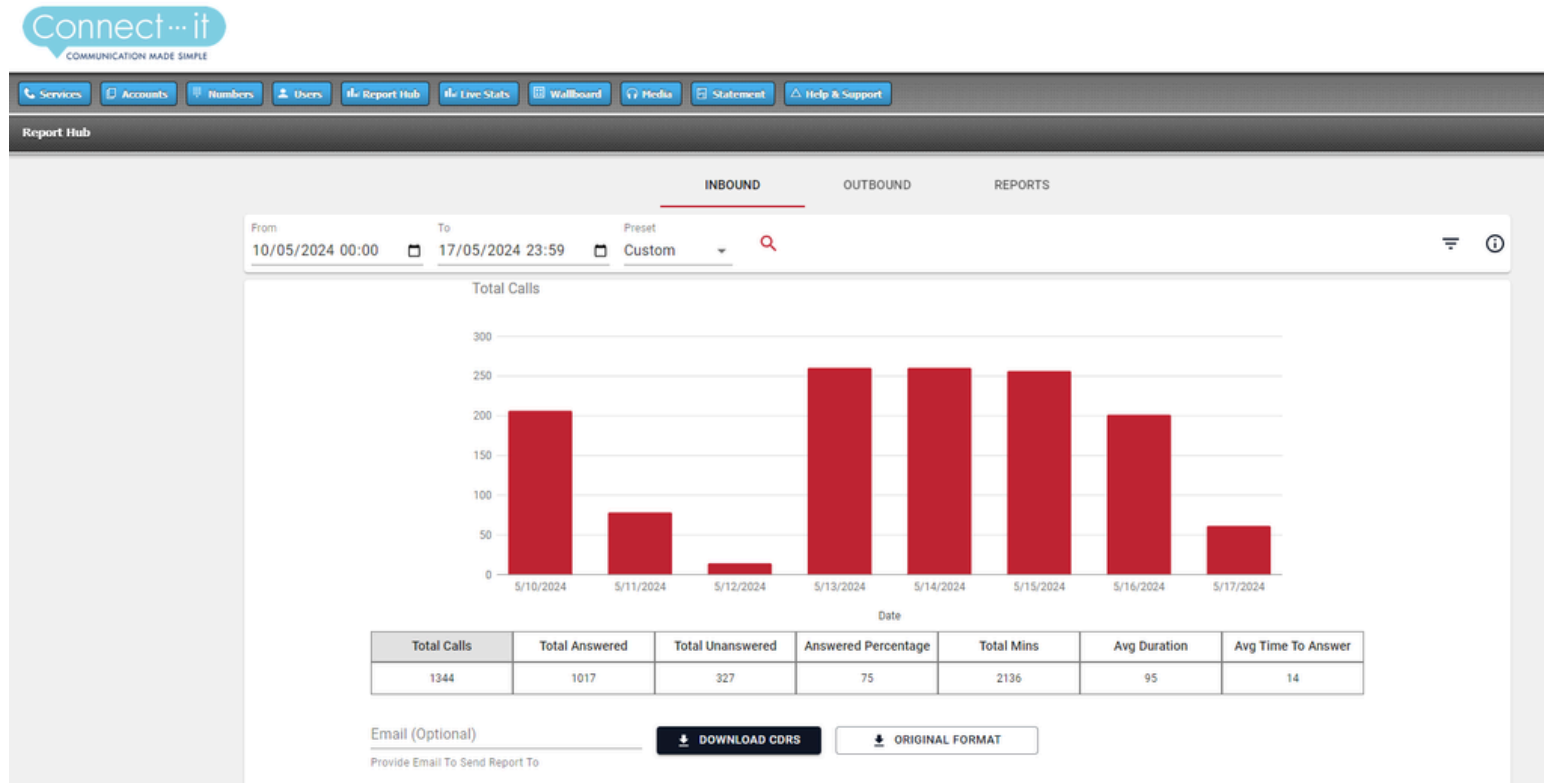




Number In a box

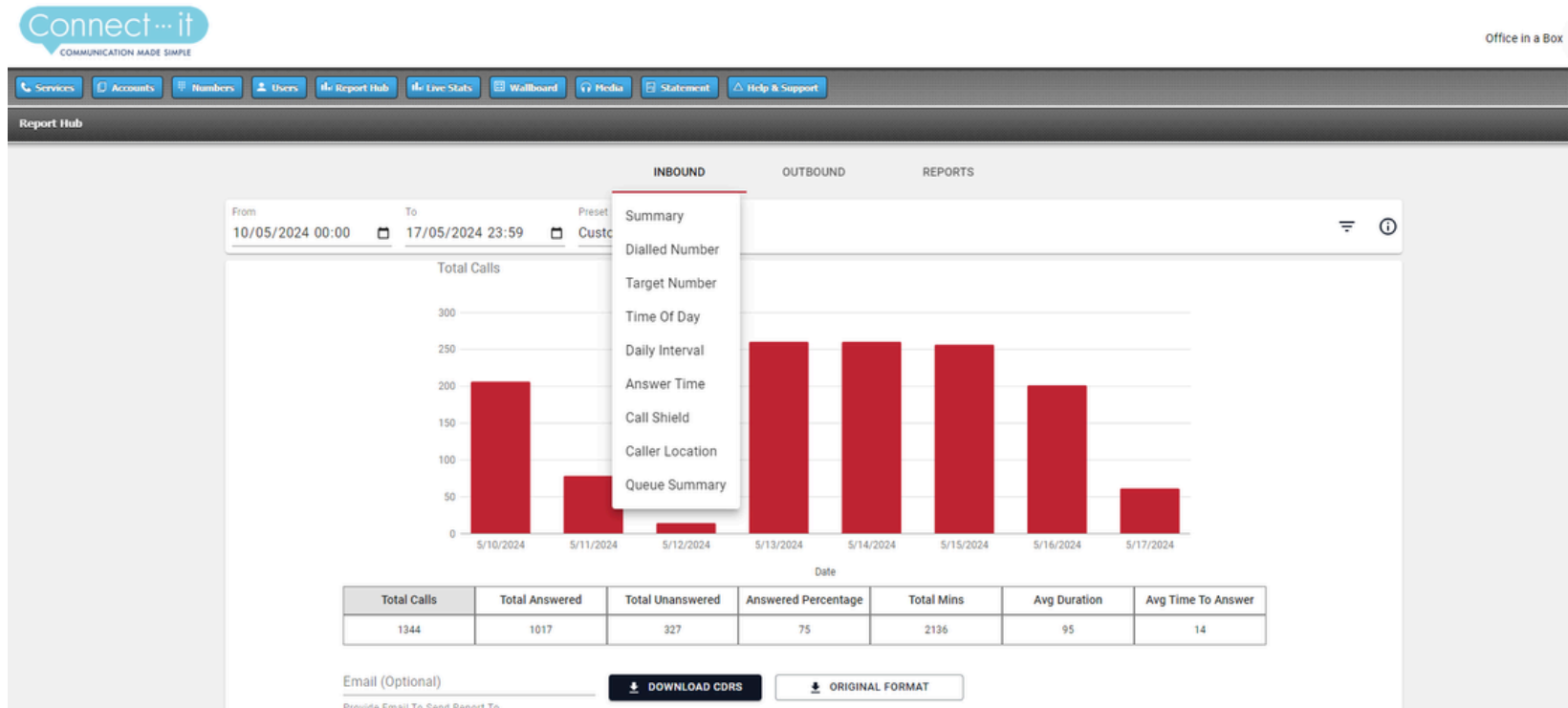
Features & Benefits

Full Reporting



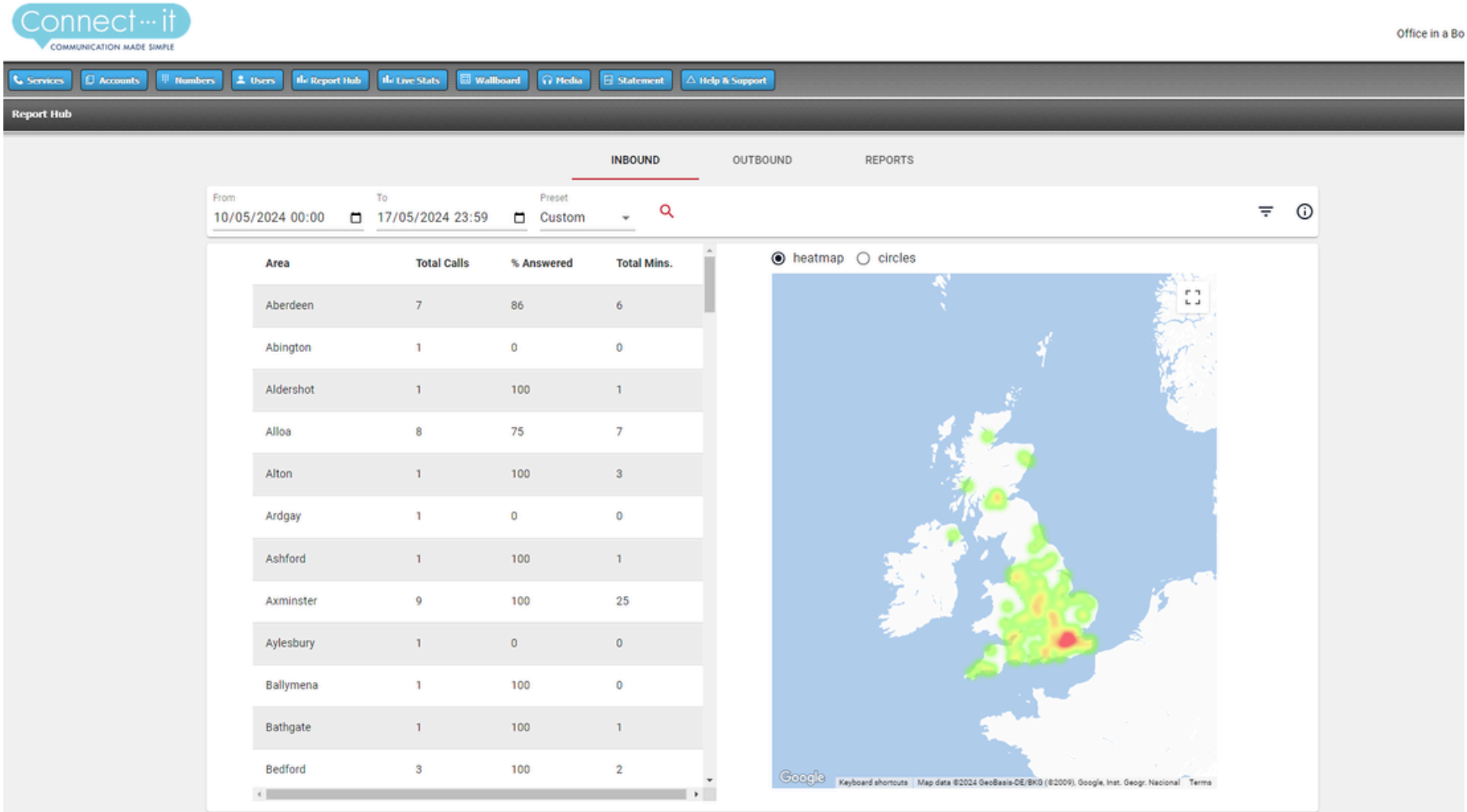
You can select from a number reports including target numbers, time of day and many more, all can be downloaded.

Full Reporting



Quickly select different reports, and download them.

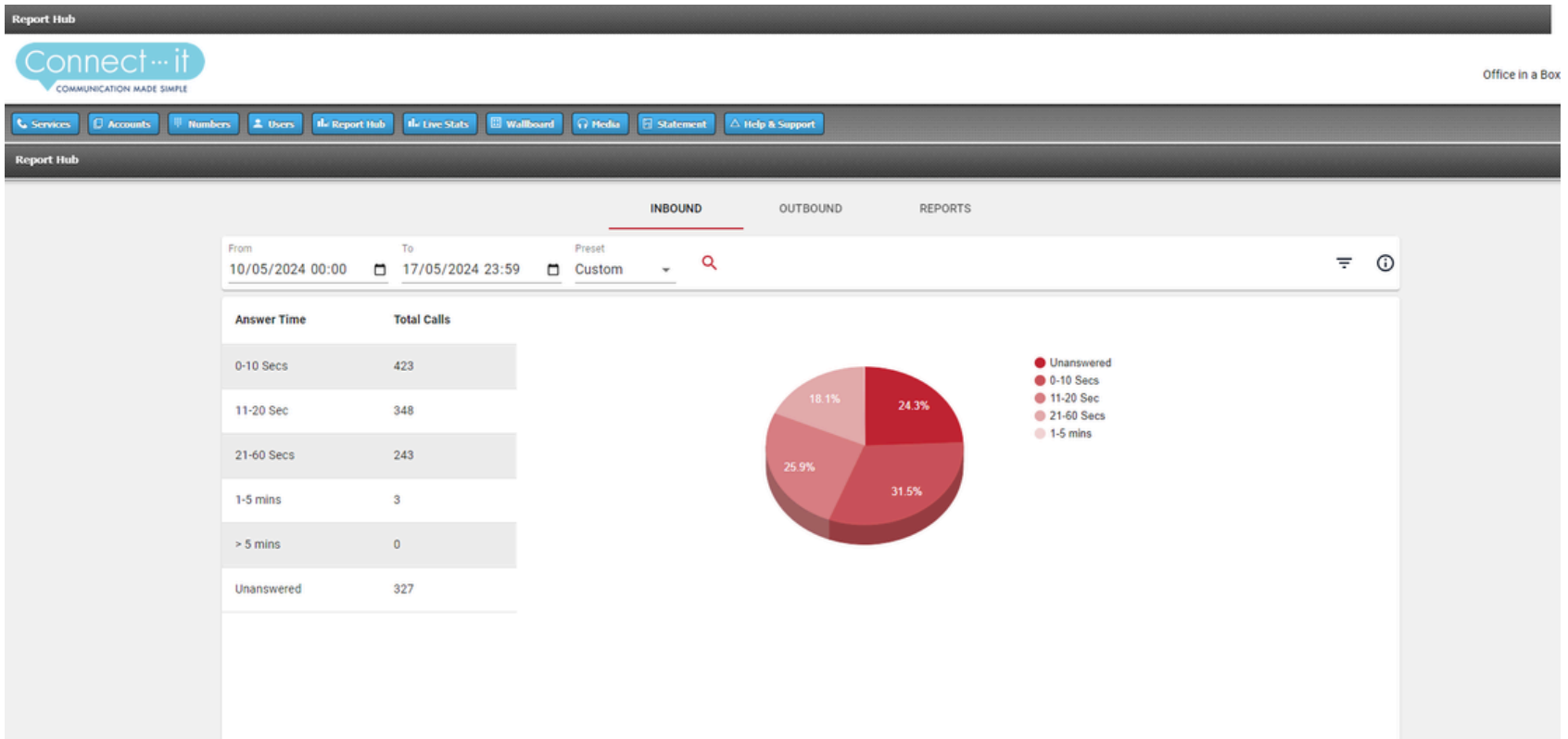
Callers Locations



Quickly see where your callers are located using the heat map.

www.connect-it.co

Answer Times



Just how quick are your team answering your calls?

Call recording & Voicemail

Connect...it
COMMUNICATION MADE SIMPLE

Office in a

Services Accounts Numbers Users Reports Hub Live Stats Wallboard Media Statement Help & Support

Media

Voicemail Call Recording Fax Outbound

Select Date Range 10/05/24 00:00 - 17/05/24 23:59

Service Connect it Number All numbers CLI Target Search

	Number	CLI	Target	Service	Date/Time	Duration	Actions
	01634917538	07867420704	01212990668	Connect it Overflow	10/05/24 09:23 AM	105 secs	
	01634917134	01628824382	03301280562	Connect it Support Calls	10/05/24 10:07 AM	1071 secs	
	01634917134	07984406292	03301280562	Connect it Support Calls	10/05/24 10:22 AM	607 secs	
	01634917538	07768358855	01212990668	Connect it Overflow	10/05/24 10:43 AM	132 secs	
	01795227997	07483413030	07980776335	Grace's Kitchen	10/05/24 12:10 PM	96 secs	
	01634917134	07393148215	03301280562	Connect it Support Calls	13/05/24 08:46 AM	340 secs	
	01634917134	07800647989	03301280562	Connect it Support Calls	13/05/24 12:07 PM	483 secs	
	01634917134	07989902831	03301280562	Connect it Support Calls	13/05/24 12:16 PM	37 secs	
	01634917134	07507296606	03301280562	Connect it Support Calls	13/05/24 02:50 PM	747 secs	
	01634917134	01622358800	03301280562	Connect it Support Calls	13/05/24 03:10 PM	339 secs	
	01634917134	07485023650	03301280562	Connect it Support Calls	13/05/24 04:21 PM	289 secs	
	01634917134	07485023650	03301280562	Connect it Support Calls	13/05/24 08:10 PM	135 secs	
	01634917134	07984406292	03301280562	Connect it Support Calls	14/05/24 09:33 AM	430 secs	
	01634917538	01224607261	01212990668	Connect it Overflow	14/05/24 09:35 AM	40 secs	

The online portal offers playback of voicemails & call recordings

**charges apply*

Lots of optional extra's

The screenshot displays the 'Connect...it' web interface, which is a platform for configuring communication services. The top navigation bar includes links for Services, Accounts, Numbers, Users, Report Hub, Live Stats, Wallboard, Media, Statements, and Help & Support. The user is logged in as 'Office in a Box'.

The interface is divided into two main sections: 'Service Summary' on the left and 'Configure Advanced Service' on the right.

Service Summary: This section lists various service parameters and their current status (all are 'OFF').

Parameter	Status
Service Name:	
Number(s):	
My First Group:	
Call Type:	Call in list order
Time of Day:	Time not set
Call Recording:	OFF
Mid-Call Transfer:	OFF
Pre-Connection Greeting:	OFF
Whisper Announcement:	OFF
Display Number:	OFF
VoiceMail:	OFF
Queue:	OFF
Missed Call Alerts:	OFF
Disaster Recovery:	OFF
Date Exceptions:	OFF
Caller Exception:	OFF

Configure Advanced Service: This section allows for more detailed configuration of the service.

Configure Destinations: This sub-section is for setting up call destinations.

- Group Name:** My First Group
- Call Type:** ☒ Call in list order, ☐ Call all at once, ☐ Ratio Plan, ☐ Round Robin, ☐ Audio Playback
- Destination Table:**

Type	Destination	Ringin	Ratio	Alias
+	Number		120	20

Concurrent Call Limit: 1 (per destination)

Availability: Time not set

Configure Extras: This sub-section lists various optional features that can be enabled or disabled.

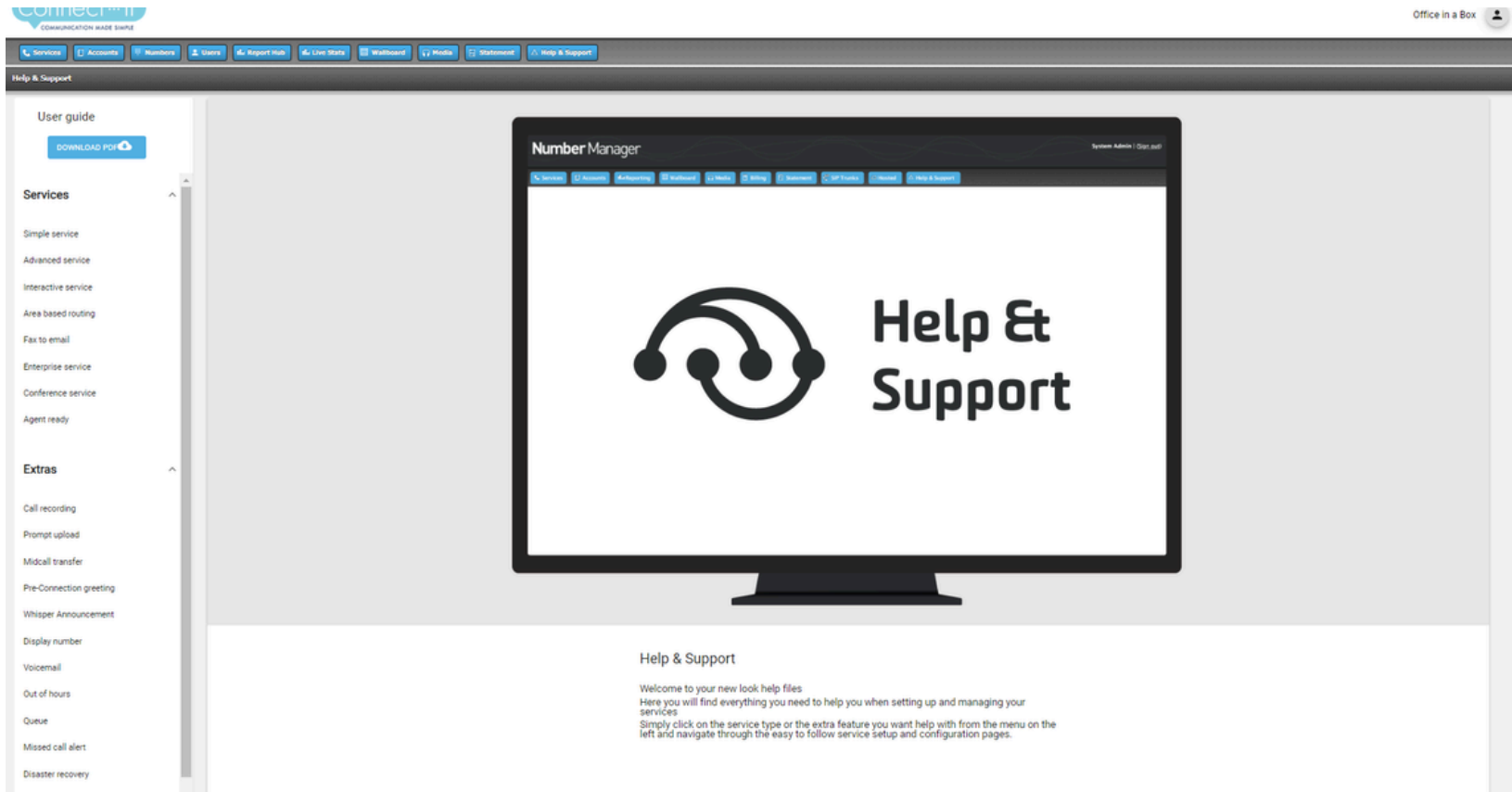
Feature	Status
Call Recording	OFF
Mid-Call Transfer	OFF
Pre-Connection Greeting	OFF
Whisper Announcement	OFF
Display Number	OFF
VoiceMail	OFF
Out of Hours	OFF
Queue	OFF
Missed Call Alert	OFF
Disaster Recovery	OFF
Date Exceptions	OFF
Caller Exception	OFF

At the bottom of the 'Configure Extras' section, there are buttons for 'Save Service', 'Cancel', and 'Delete'.

Easy to configure with lots of options as you grow your business

www.connect-it.co

Online Help & Support



*We offer 24-7 UK support, including
online-email & phone*